Maine E-titling Working Group

November 9, 2023



Bureau of Motor Vehicles



Agenda

- 1. Updates
- 2. Pilot proposal
- 3. Q & A

Updates

ELT Rule

- 29-250 CMR 101: Electronic Lien Titling Program
- Took effect on 10-30-2023
- You can find copies of all state rules here

E-signature

- For ELT enrollment forms only
- Only support DocuSign
- Please have appropriate party/parties sign and set a BMV user as a "must read recipient"
- More detailed instructions in our DocuSign instructions

ELT Specialist

- Hired someone to help the ELT team administer the program
- Onboarding her and will introduce when ready

Update for Providers

Coming your way

- David will be sending out a package with:
 - Enrollment materials (DPPA Affirmation and updated SP and LH Enrollment Forms)
 - DocuSign Instructions
 - ELT Lender Guide
 - Technical Specifications (unchanged)
 - Short questionnaire about pilot

Request from BMV

- Please get David the company's legal name, address, and the name and title of the signatory for the MOU
- If your team has an implementation questionnaire, please send it to David
- david.strohl@maine.gov

Update for Lenders

Upcoming trainings

- We have been offering ELT trainings/ info sessions for lenders.
 - Grateful that people are making the time to learn about the program
 - We have additional trainings scheduled for 11/15 and 1/17
 - Interested lenders <u>can register</u> <u>here.</u>

FAQ

- Generally speaking, lenders are excited about the program
- Main question: how do we enroll?
 - When providers have completed testing with BMV, we will share more specifics about enrolling
 - Resource: We will keep the website up to date with new information as it becomes available

Update for Dealers

- New title application is in circulation
 - Dealers are adapting well
- We have been offering ELT trainings info sessions for dealerships
 - Grateful that people are making the time
 - We have additional trainings scheduled for 12/13 and 12/14
 - Interested dealers can register here.
- Website has bulletins about the new form and information about the trainings

PLEASE TYPESET OR PRINT LEGISLY DISTRIBUTE COPIES AS INDICATED



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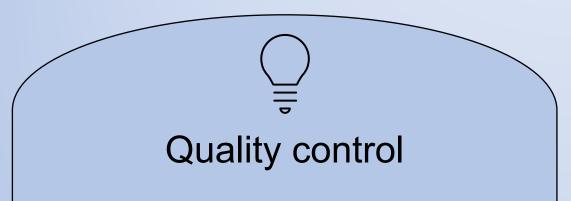
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Pilot Proposal: What

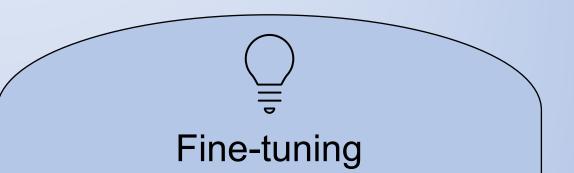
- BMV system available for soft launch starting January 31
- Scheduled for 1 month (possibility of extension)
- BMV will use the pilot to evaluate its business and computer system
- Track a variety of indicators (e.g., errors on titles or title applications, incoming questions, etc.)



Pilot proposal: Why



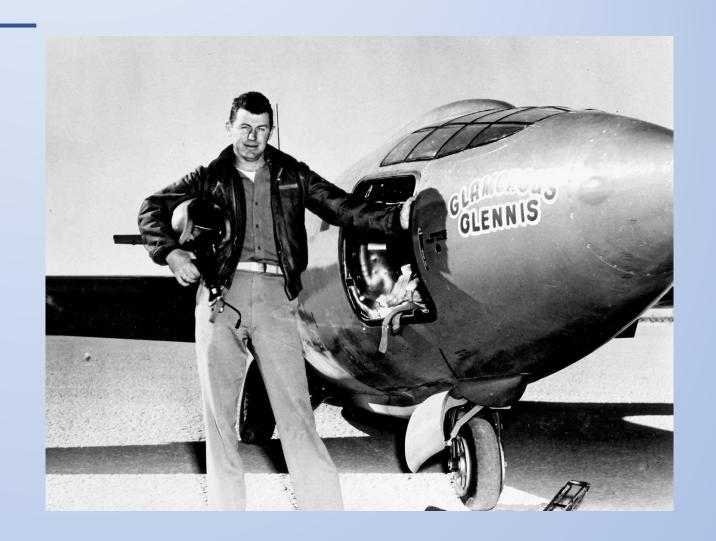
BMV can verify our business and computer systems work for lenders, dealers, providers, and BMV



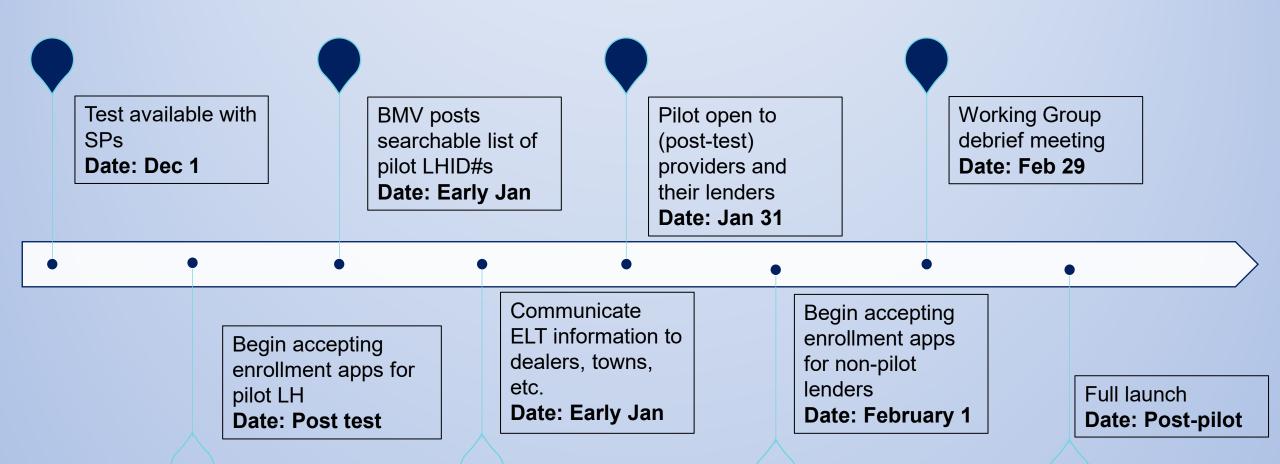
If necessary, BMV can refine our business processes, communications, and computer systems to improve the customer experience of key stakeholders

Pilot proposal: Who

- Soft launch on January 31
- Open to any SPs who have completed testing
- We will allow each SP to enroll 4 lenders
 - BMV is looking for "medium volume" lenders
- Specific volume calculated to get us a good test sample



Pilot proposal: When



Working Group Schedule

✓ OCT 5	☑ NOV 16	DEC 14	JAN 11	FEB 29
• Update	Pilot program reqs and procedures	 Pre-pilot info share: enrollment details, key dates, etc. 	 Pre-pilot info share and QA: [tentative as needed] Pilot opens Jan 31 	Pilot report and updates